

Sensing and Responding

A Summary of the and Sense and Respond model developed by

Steve Haeckel

<u> https://vimeo.com/47280675</u>

Sense and respond

Paradigm shift from 'make and sell' to 'sense and respond' Recognises that traditional planning not optimal for:

- Distributed decision-making
- Complex environments
- Rapid change
- Unpredictable developments and opportunities
- Local self-synchronisation
- The key is 'coherent action at scale'



Sensing and responding requires:

Strategy

design for action, not 'a plan of action'

Structure

- a dynamic and collaborative network of capabilities not formal structures
- respond to what <u>is</u> happening, not what is planned to happen

Governance

- leadership provides context and coordination
- solutions are improvised as necessary
- accountability not based on actions, but results of actions



Adaptive Enterprise Transformation

With:

- Shared purpose and reason for being
- Shared situational awareness
- Shared stories and key messages
- Shared set of adaptive behaviours
- Shared techniques and technologies
- Shared measures aligned to the purpose

We can act autonomously but coherently towards our shared goals